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On behalf of International Student & Scholar Services, I would like to welcome you to The University of Alabama. It is an exciting time of the year for all of us and particularly for all of our newly arrived scholars and faculty. We know that there is much that is strange and new for you as you learn about US culture. We can only hope that you will catch the welcoming nature of the South, and find comfort as you settle in to pursue your academic career at The University of Alabama.

The University of Alabama has had a rich history of academic excellence since its founding in 1831. This year we are looking forward to seeing you succeed in your goals and participate in the many culturally enriching activities our campus has to offer. Be sure to check out our website at [http://international.ua.edu/isss/](http://international.ua.edu/isss/) for important information relating to international students and faculty as well as news about upcoming events of interest to all.

We hope you will join us in many of the campus-wide events designed to welcome new students, scholars, and faculty.

Best wishes for a successful and productive year!

Director, International Student & Scholar Services
MISSION STATEMENT

The mission of International Student & Scholar Services is to provide essential services and innovative programs for The University of Alabama international students, scholars and their families to enable them to achieve their educational, professional and social goals. ISSS seeks to foster diversity and strengthen inter-cultural relationships throughout the UA campus and community. It is our commitment to promote understanding and respect for the world’s many cultures.

ISSS VISION

ISSS’s vision is to be a leader in international education, both in the State of Alabama and in the United States. Key to our vision of being a great services office is to serve as an advocate for international students, scholars, and their families. In fulfilling this vision, we will:

• Promote international student and scholar issues throughout the University of Alabama by serving on various boards and committees which affect academics, employment, and campus and community life.
• Remain committed to representing The University of Alabama through the AAIE: Alabama Association of International Educators and through NAFSA – The National Association of International Educators.
• Strive to improve our services to international students, scholars, host departments, and academic advisers.

ISSS VALUES

International Student & Scholar Services are:

• Respectful of all cultures and people.
• Committed to empowering students and scholars.
• Focused first and foremost on international students, scholars and their families, and devoted to their support, adjustment, and acculturation.
• Honored to be advocates for international student and scholar issues and concerns.
CHECKLIST OF THINGS TO DO WHEN YOU ARRIVE

There is so much to do and see when you arrive to The University of Alabama. Often, things are forgotten and left undone by new faculty, staff, and scholars who become overwhelmed with the amount of information given to them at one time. We want to make it easier for you by providing a checklist of things to do while at Orientation. Make it your mission to have all of these items checked off as soon as possible.

☐ Attend Orientation for International Scholars and Faculty (ISSS)
☐ Complete I-9 Employment Verification (With Your Host Department) – PAID EMPLOYEES
☐ Meet with Human Resources Office for Orientation (Capital Hall) – PAID EMPLOYEES
☐ Obtain ActionCard (ID Center in Campus Drive Parking Deck - http://actcard.ua.edu/)
☐ Activate MyBama and update contact info, complete HR forms, etc. (online - https://mybama.ua.edu)
☐ Health Insurance
☐ Checking Account
☐ Social Security Number/ Individual Taxpayer Identification Number

Primary contacts for all international scholars and faculty:

1. Charter Morris, Director – charter.morris@ua.edu
2. Trang Nguyen, International Student & Scholar Advisor – trang.t.nguyen@ua.edu
3. Stephanie Freeman, International Student & Scholar Advisor – stephanie.freeman@ua.edu

International Student & Scholar Services
The University of Alabama
105 B.B. Comer Hall
Box 870254
Tuscaloosa, AL  35487-0254

Office - (205) 348-5402
Fax - (205) 348-5406
international@ua.edu
http://international.ua.edu/issss/

International Student & Scholar Services Hours:
Monday-Friday 8:00 am – 4:45 pm
• To reach an ISSS advisor, call 205-348-5402 or email international@ua.edu
• If an emergency occurs after ISSS hours, please contact UA Police Department at 205-348-5454 and they will contact an ISSS advisor.
FOR A FULL LIST OF J-1 VISA REGULATIONS AND INFORMATION, PLEASE VISIT:
http://international.ua.edu/isss/international-faculty-staff/j-1-exchange-visitors/#Regulations

ESSENTIAL IMMIGRATION DOCUMENTS
- Form DS-2019 – Validity dates listed in Section 3
- Passport — Must be valid at all times
- Visa Stamp — May expire while in the U.S.; Must be valid to re-enter the U.S. from travel beyond Canada, Mexico, and the adjacent islands
- I-94 record –This should be marked with your visa status and the designation of D/S (duration-of-status). Effective April 30, 2013, US CBP will no longer issue paper I-94 Cards. US CBP will however continue to stamp your passport with your date and status of entry. You will now go to a website and print the electronic record of your I-94 after arrival at www.cbp.gov/i94.

MAINTAINING YOUR PASSPORT
All international faculty, staff, scholars and students should maintain their passport validity. In general, it is best to have a passport that is valid for at least 6 months longer than the intended dates of stay. If renewal of a passport is necessary, check with your embassy or consulate about the renewal process.

J-VISA HEALTH INSURANCE REQUIREMENT
The U.S. Department of State and the Exchange Visitor Program requires that all persons in J-1 or J-2 status have health insurance that meets the following minimum requirements:
- medical benefits of at least $100,000 per person per accident or illness
- repatriation of remains in the amount of $25,000
- expenses associated with medical evacuation in the amount of $50,000
- does not have a deductible that exceeds $500 per accident or illness
- exchange visitors may also be subject to the requirements of the Affordable Care Act

J-1 and J-2 exchange visitors must maintain the health insurance during the entire duration of their program. Persons who willfully fail to maintain coverage are subject to termination from the program.

- For full-time, paid University of Alabama employees ONLY:
  - J-1 Scholar Researcher/Professors who are paid by UA and are full-time employees are eligible for health insurance through UA.
  - The health insurance offered through UA meets the minimum requirements listed by the Department of State for medical benefits and for the deductible, but the insurance does not provide coverage for medical evacuation and repatriation of remains.
  - If you receive health insurance as a benefit to your employment at UA, you will need a supplemental insurance policy that covers you for Medical Evacuation and Repatriation (Applications can be obtained at ISSS; plan cost is $45 per year).

- For ALL OTHER individuals utilizing personal or government funds who do not receive payment or health insurance from The University of Alabama:
  - Any J-1 Scholar whose funding is from personal funds or a source other than UA will need to purchase a health insurance plan which will meet the minimum federal requirements.
  - J-1 Scholars should plan to purchase the insurance upon arrival for both themselves and any J-2 dependents.
  - An ISSS advisor can provide you with information on health insurance plans that meet the minimum federal requirements.
J-1 EXTENSIONS AND LIMITATION OF STAY
- J-1s cannot hold a tenure track position.
- Maximum period of participation in a J-Program:
  - J-1 Professor or Research Scholar: Five years (on a use-or-lose basis)
  - J-1 Specialist or Student Intern: One year
  - J-1 Short-term Scholars: Six months
- Notify your host department and an advisor at ISSS 1-2 months before the end date indicated on your DS-2019 in order for us to process an extension.
- All extensions must be completed in the SEVIS system before the end date on your DS-2019.

It is important to keep the information on your DS-2019 current. You must always have valid dates of stay; your dates of stay are listed in section number 3 of your DS-2019. The I-94 of an exchange visitor should be marked D/S (duration-of-status), which means that the J-visa holder is legally in the United States as long as he/she is performing the activities listed on the DS-2019, the DS-2019 has not expired, and the J-1 exchange visitor has not violated Exchange Program rules.

Exchange visitors can also remain in the U.S. for an additional 30 days beyond the expiration date on the DS-2019 provided they are in legal status. The 30-day grace period is meant to allow the J-visa holder time for travel and preparation for departure. The exchange visitor may not work during this period.

Extensions of stay may be possible if you have not exceeded the limit of your J-1 status. To get an extension, you will need to fill out the J-1 Extension form, which is available on the ISSS website http://international.ua.edu/isss/international-faculty-staff/j-1-exchange-visitors/#Extensions.

NOTE: You are not eligible for extension if you have obtained a waiver of the two-year home residency requirement.

TRANSFERRING J-1 VISA RECORD TO ANOTHER UNIVERSITY/PROGRAM
http://international.ua.edu/isss/international-faculty-staff/j-1-exchange-visitors/#Extensions
An exchange visitor can transfer to another program sponsor (i.e. transfer to another University) if:
- the purpose of the program remains the same (same general subject area)
- the visitor will remain in the same category (i.e. Professor will remain a Professor)
- the visitor has not reached the maximum stay limit (5 years for Research Scholar/Professor; 1 year for Specialist; 1 year for Student Intern; 6 months for Short-term Scholar)
- the visitor has not obtained a waiver of the two-year home residency requirement

In order to transfer, written release is needed from the current J-1 sponsor. Please complete the J-1 Scholar Transfer Out form which is available on the http://international.ua.edu/isss/ website in the Forms Section http://international.ua.edu/forms/ and submit it to International Student & Scholar Services.

J-1 OCCASIONAL LECTURES OR CONSULTATIONS
J-1 scholars may participate in occasional lectures and short-term consultations outside of UA, but they must have the advance permission of ISSS. Such lectures and consultations must be incidental to the exchange visitor’s primary program activities. If wages or other remunerations are received for such activities, the exchange visitor must act as an independent contractor. [22CFR 514.20(g)]

To get permission to conduct off-campus lectures or consultations that will involve wages or other payment, you should bring the following to ISSS before beginning such activities:
- letter from the inviting organization stating terms and conditions of the consultation/lecture - including dates, hours, purpose of work, amount of pay, and summary of responsibilities
- letter from your UA host department recommending that you participate in the lecture or consultation and explaining how the activity fits in with your exchange visitor program.

Upon receipt of the above, one of the ARO’s at International Student & Scholar Services will issue a letter certifying that the occasional lecture/consultation has been approved.
J-2 DEPENDENT EMPLOYMENT AUTHORIZATION

- **Eligibility** - J-2 dependents are eligible to apply to US Citizenship and Immigration Services (USISSS) for employment authorization, so long as the employment is not for the purpose of supporting the J-1. Financial need is not a criterion for employment authorization of a J-2 dependent.

  “Income from the spouse’s or dependent’s employment may be used to support the family’s customary recreational and cultural activities and related travel, among other things. Employment will not be authorized if this income is needed to support the J-1 principal alien.” 8 C.F.R. S 214.2(j)(1)(v)(A)

- **Application Procedure** - Applications for employment authorization are made to the USISSS Service Center with jurisdiction over the J-2’s place of residence. Processing generally takes 3 months.

  J-2 Dependents who wish to apply for Employment Authorization should submit the following to USISSS:
  - Form I-765, Application for Employment Authorization - available at [www.uscis.gov](http://www.uscis.gov) under the Forms section at the top of the page
  - I-765 filing fee (As of December 23, 2016 - $410.00); Check or money order payable to: Department of Homeland Security. ATTN: Check the USCIS website at [www.uscis.gov](http://www.uscis.gov) to be sure of the correct filing fee.
  - 2 passport style photos (Available through many pharmacies)
  - Copies of the current DS-2019 of both the J-1 and J-2
  - Copy of passport information page, visa page, and I-94 (back and front) for both J-1 and J-2
  - Letter from J-2 stating why the employment is desired, indicating the source and amount of support for the J-1, and specifically stating that the income that the J-2 will derive from employment will not be used for the support of the J-1 exchange visitor.

12/ 24-MONTH BAR AFTER PREVIOUS J PARTICIPATION

- **12-month bar** - The 12-month bar prevents someone from becoming a J-1 Professor/Research Scholar for 12 months following any previous J participation in the J categories of student, specialist, trainee, physician, visitor, intern, counselor, au pair, or summer travel/work (including J-2 dependents of those in these categories) unless the person is transferring to UA's program from another J-1 sponsor, if the person’s presence was for less than 6 months, or if the person's previous presence was as a J-1 Short-Term Scholar.

- **24-month bar for repeat participation as a J-1 Professor/Research Scholar** - The 24-month bar requires that there be a period of at least 24 months between each stay as a J-1 Professor or J-1 Research Scholar. The 24-month bar is not the same as the 212(e) Rule, also known as the two-year home residency requirement.

  The general exceptions to the 12- and 24-month bar rules are:
  - the exchange visitor is already in J-1 status and is transferring to the new sponsor’s program as defined in 22CFR514.42
  - the participant’s previous J-program in any category other than Professor/Research Scholar was less than six months
  - if the previous stay was as a J-1 Short-term Scholar

  **NOTE:** The 12/24-month bars affect all persons in J status. A spouse or child who holds J-2 status is not eligible to return as a J-1 Scholar/Professor until the requirements of the bar are fulfilled.
212(e) TWO-YEAR HOME COUNTRY PHYSICAL PRESENCE REQUIREMENT

The 2-year home residency requirement or 212(e) applies to some J-1 exchange visitors. If you are subject to the 212(e), the requirement should be noted on your visa or at the bottom of your DS-2019.

If you are subject to 212(e) this means that you are required to return to your “home” country and be physically present in your home country for two years after completing your J-1 Program.

UNTIL YOU COMPLETE THE 212(e) REQUIREMENTS OR GET A WAIVER, YOU CANNOT:

- Apply for any immigrant status such as Permanent Residency (Green Card);
- Apply for the H, L, or K Visa;
- Change status from within the US from a J-Visa to any other non-immigrant visa category - anyone changing status to another non-immigrant visa category would have to do so outside of the United States at a U.S. Embassy or Consulate.

HOWEVER, WHILE YOU ARE SUBJECT TO THE 212(e), YOU CAN:

- Apply at a US Embassy or Consulate to return to the US on a non-immigrant visa, such as B-1/B-2 Visitor Visa, F-1 Student Visa, J-1 Visa, etc.;
- Travel freely to other countries.

If you are unsure as to whether or not you are subject to the 2-year home residency requirement, please speak to the Responsible or Alternate Responsible Officer of the J-1 program in ISSS.

WHAT MAKES SOMEONE SUBJECT TO 212(e)

Not all J-1 exchange visitors are subject to the 2-year home residency requirement. There are three grounds on which a J-1 exchange visitor can become subject to 212(e):

- If the J-1 exchange visitor’s participation in an exchange program was financed, directly or indirectly, by the United States government or a foreign government for the purpose of exchange.
- If the skills that the J-1 exchange visitor is coming to develop are in a field which the “home” government considers critical (http://travel.state.gov/content/visas/english/study-exchange/exchange/exchange-visitor-skills-list.html).
- If the J-1 exchange visitor came to the United States or acquired exchange visitor status to receive graduate medical education or training.

If the J-1 principal exchange visitor is subject to 212(e), all dependents who enter the United States in J-2 status are subject to the 2-year home residency requirement as well.

212(e) WAIVER INFORMATION

There are five different bases upon which a J-1 can obtain a waiver of 212(e), the most common of which is the “statement of no objection from home country.” The State Department website has information about the application process at http://travel.state.gov/content/visas/english/study-exchange/student/residency-waiver.html. It is essential that a J-1 visa holder talk to both International Student & Scholar Services and his or her department before applying for a waiver of 212(e).

WARNING: DO NOT APPLY FOR THE 212(e) WAIVER UNLESS YOU ARE GUARANTEED SPONSORSHIP FOR A CHANGE OF STATUS TO ANOTHER LEGAL CATEGORY SUCH AS H-1B, L-VISA, OR PERMANENT RESIDENCY. ISSS RECOMMENDS THAT YOU WAIT UNTIL THE FINAL YEAR OF YOUR J-1 ELIGIBILITY TO FILE THE 212(e) WAIVER.

Once the recommendation letter to waive the 212(e) is received from the DOS, J status CANNOT be extended or transferred if transfer will lead to an extension. After the DOS waiver recommendation, the J-1 Exchange Visitor is limited to the end-date that is listed on the most recent DS-2019.

A waiver of 212(e) makes a J-1 eligible to change status to H-1B or PR (among other statuses), but it does not guarantee that the J-1 will be sponsored for H-1B or PR.
Reporting Change of U.S. Address to the U.S. Department of Homeland Security
All non-immigrants (except those in A or G status), who will remain in the U.S. for 30 days or longer, are required by law to notify the U.S. Department of Homeland Security (DHS) within 10 days of a change of physical address in the United States. Failure to comply with this requirement is a violation of immigration status that is punishable by fine or imprisonment and/or removal (“deportation”).

Reporting Requirements for J-1 Scholar Researchers/Professors, Specialists, and Student Interns
You are required by DHS to inform International Student & Scholar Services at The University of Alabama within 10 days of any change of your physical residence (apartment or home address) in the United States. Once you report your changes to ISSS, we will report the new address to DHS through the Student & Exchange Visitor Information System (SEVIS).

Additionally, HR and UA Payroll require employees to update any changes in their mailing address. This is to make sure that paychecks and payment information will be sent to the correct address. To update your mailing address, you must do so through UA’s MyBama service: http://mybama.ua.edu.

NOTIFICATIONS THAT DO NOT CONSTITUTE COMPLIANCE

- **Verbal notice** of a change of address to International Student & Scholar Services does not constitute compliance with the SEVIS 10-day reporting requirement.
- **Filing a forwarding address with the U.S. Postal Service will not satisfy the reporting requirement for the Department of Homeland Security.** Additionally, mail from the U.S. government will not be forwarded by the Post Office and will be returned to the issuing government agency as undeliverable.

NOTE: If you have previously filed an application and it is pending with a DHS USISSS Service Center or other field office (e.g. for work authorization or petition for Permanent Residence) updating MyBama WILL NOT update your address with the respective DHS office which is handling your petition. You must inform the appropriate DHS office separately in order to update your application address and ensure that you will receive notifications regarding your petition.
TRAVEL REQUIREMENTS

TRAVEL WITHIN THE UNITED STATES
Travel within the United States for any international student or scholar on a non-immigrant visa does not require any special documentation, letters, or any signatures from International Student & Scholar Services. Still, Alabama state law and US law require that anyone on a non-immigrant visa should be able to present proof of their legal status within the United States at any time. It is recommended that for travel outside of Tuscaloosa, you take your passport and original accompanying documentation (i.e. DS-2019). Also, it is recommended that you keep photocopies of your main passport page, visa page, I-94 Card, DS-2019 and any other visa documentation with you at all times even when not traveling.

TRAVEL OUTSIDE THE UNITED STATES

Visa Requirements for Transit Through and Travel To Other Countries
Traveling through/to another country may involve obtaining a transit/entry visa to that country. It is best to check the consulate website of the country you wish to visit to get the current visa procedures.
- For Canadian Visas: http://www.cic.gc.ca/english/visit/index.asp
- For Mexican Visas: http://portal.sre.gob.mx/was_eng/

J-1 Scholars and J-2 Dependents International Travel
- You must obtain a travel signature on your DS-2019 form from an ARO (J-1 Scholar Advisor at ISSS) in order to re-enter the U.S. after any international travel.
- Signatures are valid for up to one year or up to 6 months for short-term scholars.
- You must carry your DS-2019 signed for travel, visa, passport, and invitation/job offer letter

To be able to travel outside of and return to the United States in J status, you will need to have a valid signature from either the Responsible Officer (RO) or Alternate Responsible Officer (ARO) on the front page of your J-1 or J-2 DS-2019 Document in the Travel Validation Section.

Anyone in J-1 or J-2 Status must visit or contact ISSS at least one week before any travel out of the United States. One week is necessary to allow the ISSS Advisor to sign your documents or to make any changes to your DS-2019 before your travel. Travel signatures are valid for one year and must be valid on the date which you wish to return. Also, your DS-2019 must still be valid, meaning your program end-date must not have passed in order to be able to reenter the United States.

Additionally, J-1 scholars seeking to reenter the United States must have a valid passport. Your passport must be valid for at least 6 months after the date you intend to return to the United States. If your passport is expiring, you should make plans to renew or extend your passport before your travel.

With the exception of visits to Canada, Mexico, and the adjacent Caribbean islands that last less than 30-days [22 C.F.R. § 41.112(d); 8 C.F.R. § 214.1 (b) (1)] - http://www.ice.gov/sevis/travel/faq_f2.htm#_Toc81222014, you will also need to have a valid J-1 or J-2 visa stamp in your passport to be able to return to the United States. The J-1 and J-2 Visa Stamps cannot be obtained within the United States. Visa appointments must be made with a consulate or embassy outside of the United States for the renewal or initial J-Visa.

**Note: Citizens of Cuba, Iran, North Korea, Sudan, and Syria must always have a valid US Visa Stamp in order to return to the United States.**

J-1s on a DS-2019 and F-1 Students on OPT/CPT I-20s NOT issued by UA
You must obtain a signature for travel from the institution that issued your DS-2019 or I-20 in order to comply with Department of Homeland Security regulations. You should plan obtain signatures from your DSO/PDSO or RO/ARO well in advance of your intended travel, to allow enough time send your documents to your institution and for your DSO/PDSO or RO/ARO to mail your documents back to you. You should also inform the International Student & Scholar Services office of any plans to travel.
Federal Holidays

Banks, government offices such as the post office are closed on the following holidays, and Stores and restaurants may also be closed or only open for limited hours on these holidays:

- New Year’s Day: January 1
- Martin Luther King Jr. Day: Third Monday in January
- President’s Day: Third Monday in February
- Easter: Sunday in March or April
- Memorial Day: Last Monday in May
- Independence Day: July 4
- Labor Day: First Monday of September
- Columbus Day: Second Monday of October
- Veteran’s Day: November 11
- Thanksgiving Day: Fourth Thursday of November
- Christmas: December 25
- New Year’s Eve: December 31

Time Zones

There are four time zones in the continental United States (Eastern Standard, Central, Rocky Mountain and Pacific Time). The University of Alabama is located in the Central Time Zone.

Time in the U.S. is measured on a twelve-hour basis. Time is expressed in a.m. (ante meridiem) and p.m. (post meridiem). The hours 24:00 to 11:00 are expressed as 12:00 a.m. to 11:00 a.m. The hours 12:00 to 23:00 are expressed as 12:00 p.m. to 11:00 p.m. For example 2:00 would be 2:00 a.m. and 14:00 would be 2:00 p.m.

Daylight savings time is practiced. Clocks are moved back one hour on the last Sunday in October. Clocks are turned forward one hour on the first Sunday of April.

Metric Conversion

Approximate conversions to metric measures

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Approximate Conversions from Metric measures

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- To convert Fahrenheit temperature to Centigrade (Celsius) subtract 32 then divide by 1.8.
- To convert Celsius temperature to Fahrenheit, multiply by 9/5 then add 32.
MEDICAL CARE

LOCAL HEALTH CARE FACILITIES

Univ. Med Center
Family Medicine Blue – 205-348-1278
Family Medicine Red – 205-348-1211
Faculty/Staff Clinic – 205-348-4696
850 5th Avenue East
Tuscaloosa, AL 35401
https://umc.ua.edu/clinics/

Crimson Urgent Care
1718 Veterans Memorial Parkway
205-507-1100

Tuscaloosa Med Center North
3909 McFarland Blvd
205-333-1993

Tuscaloosa Med Center South
5005 Oscar Baxter Drive
205-343-2225

Northport Urgent Care Services
2810 Lurleen B Wallace Blvd.
205-333-7670

HOSPITALS AND EMERGENCY ROOMS

DCH Regional Medical Center
809 University Blvd. E
Tuscaloosa, AL 35401-2029
205-759-7111

Northport Medical Center
2700 Hospital Drive
Northport, AL 35476-3360
205-333-4500

MEDICATIONS AND PRESCRIPTIONS
If you are seen by a doctor, you may be given a prescription for medications to help cure you. When you are given this, it needs to be filled by a licensed pharmacist.

DENTAL AND VISION CARE
Dental and Vision care is separate from medical care in the United States, and most health insurance does not cover dental or optological procedures. Separate dental and vision insurance must be obtained for dental or vision coverage. Employees of the University of Alabama can purchase dental and vision insurance through Human Resources. Students and other individuals can purchase insurance through private companies.
EMPLOYEE ASSISTANCE PROGRAM
The University Employee Assistance Program (EAP) offers international scholars and faculty and their families free personal counseling to help with issues such as stress, relationship problems, alcohol or drug dependence, or depression. Even the most successful person may experience considerable difficulty in adjusting to a new environment. The Employee Assistance Program can help with this adjustment. The EAP offers services designed to complement the University’s academic mission by assisting staff and faculty with their personal and professional development through a variety of services. Counseling records are entirely confidential and will in no way affect your stay at the University or in the United States. Such records are released only with your written permission.

The EAP is located at 201 Towncenter Blvd. You may reach the EAP by calling 205-759-7890 or 1-866-840-0750 or visiting their website http://hr.ua.edu/benefits/HRemployeeassistanceprogram.html

CULTURE SHOCK
What is “Culture Shock”?
- Culture Shock refers to the anxiety experienced by an individual when changes occur in his/her environment. These changes include the absence of familiar surroundings, family, and support systems.
- Culture Shock may be experienced by any person who spends an extended period of time in a new or different culture. The new culture’s signs, symbols, and social cues can produce frustration and anxiety.
- The shock of adjustment is normal and perhaps universal.

Common Signs and Symptoms of Culture Shock include
- Anxiety, sadness, depression
- Frustration, despair, disorganization
- Anger, confusion, loneliness
- Lack of energy
- Loss of enjoyment in daily activities
- Withdrawal from others
- Headaches, stomach pains
- Loss of appetite, changes in sleep patterns, tearfulness

How to Cope with “Culture Shock”
- Know that your reactions are normal
- Speak with an advisor in the International Student & Scholar Services office.
- Seek professional help if needed
- Participate in adjustment programs like International Coffee Hour
- Seek others from your own cultural background who have adjusted to the experience
- Seek other new international students, scholars, and faculty for support
- Seek American colleagues who can help you learn more about this culture
- Join cultural, social, and professional organizations
- Participate in recreational activities
- Talk to your supervisor and colleagues about expectations and research/teaching goals
- Keep a sense of Humor
CITY DINING
To find a listing of local restaurants, their locations, and contact info, visit:
http://www.tuscaloosamenu.com/ or https://www.zomato.com/tuscaloosa-al

GROCERY STORES
Tuscaloosa has many grocery stores which serve the community, but stores vary in their
prices. It is usually best to shop at several stores to decide which has the best prices on the items
you normally purchase (compare prices of milk, bread, meat, grains, etc.).

Publix (www.publix.com/)
• 1190 University Blvd
• 2300 McFarland Blvd
• 4851 Rice Mine Road
• 1101 Southview Ln

Target (www.target.com/)
• 1901 13th Ave E

ALDI (https://www.aldi.us/)
• 1363 McFarland Blvd E.

Fresh Market (http://www.thefreshmarket.com/)
• 1320 McFarland Blvd E., Suite 100

World Market (http://www.worldmarket.com/)
• 1320 McFarland Blvd E.

Manna Grocery (http://mannagrocery.com/)
• 2300 McFarland Blvd. E.

Mediterranean Market (internationalfoodsmediterraneanmarket.com)
• 1700 Greensboro Ave

La Bodegulta, 205-556-2296
• 2204 Veterans Memorial Pkwy.

Walmart (www.walmart.com/)
• 1501 Skyland Blvd E
• 5710 McFarland Blvd
• 4201 Hargrove Rd E (Neighborhood Market)

Winn-Dixie (www.windixie.com/)
• 10 McFarland Blvd
• 4205 University Blvd E
• 9750 Hwy 69 South
• 13620 Hwy 43 N

Piggly Wiggly (www.pigglywiggly.com/)
• 1721 Greensboro Ave
• 2731 University Blvd E
• 1503 Culver Rd

Carniceria Y Tienda La Mexicana, 349-5452
• 428 15th Street

Guatemex, 205-872-8351
• 2808 McFarland Blvd

Asian Market, 205-345-8005
• 1910 Greensboro Ave

Mr. Chen’s Asian Market (www.mrchenstuscaloosa.com/)
• 514 14th Street


Tuscaloosa Farmers Market
1900 Jack Warner Pkwy, Tuscaloosa
205-248-5295
rivermarket@tuscaloosa.com
http://www.tuscaloosarivermarket.com/

Northport Farmers Market
4150 5th Street, Northport, AL 35476
205-454-5728
http://www.npfarmersmarket.com/

Homegrown Alabama Farmers Market
OPEN MAY – OCTOBER
812 5th Avenue
Tuscaloosa, AL 35401
205-210-9621
Email: homegrownalabama@gmail.com
http://www.homegrownalabama.org/
Finding off-campus housing can be difficult when you first arrive. Most apartments require long-term leases of at least one-year. It is common for most landlords to require you to pay a deposit which is equal to one month’s rent when you sign a lease for an apartment or house. Be sure to read through the terms of your lease carefully before signing. By signing a lease, you are promising to pay the landlord for the entire time listed on the lease. Ending a lease early or violating the lease agreement can cost you the rental deposit.

Additionally, most apartments and rental houses are unfurnished. Unfurnished apartments are usually cheaper and are much more available. You must anticipate the need to purchase or rent furniture for any apartment or home you find.

Furniture is often found by buying used furniture from the Salvation Army or the Goodwill, checking the newspaper or at “garage sales,” and some furniture companies rent furniture (though often at higher prices). There are two rental companies which may be helpful:

- Cort Furniture: [www.cort.com/student](http://www.cort.com/student)
- Sealy Furniture: [http://www.sealyfurnitureoutlet.net/](http://www.sealyfurnitureoutlet.net/)

**Housing Resources:**

- Off-Campus Housing – [http://offcampushousing.ua.edu/](http://offcampushousing.ua.edu/)
- House and Apartment Rentals Through Real Estate Companies:
- Craigslist Listings for Tuscaloosa-area Housing
  - Sublets and Temporary Housing – [http://tuscaloosa.craigslist.org/sub/](http://tuscaloosa.craigslist.org/sub/)
- Crimson Choice – [http://crimsonchoice.ua.edu/](http://crimsonchoice.ua.edu/)

**APARTMENTS WITH SHUTTLE SERVICES TO UA CAMPUS**

Please be aware that many apartments and homes may be far away from campus, and public transportation is limited. However, several apartments provide shuttle service to campus:

- The Links – [http://www.lindseymanagement.com/cgi-bin/detail.cgi?type=apt&id=290&city=Tuscaloosa&state=AL](http://www.lindseymanagement.com/cgi-bin/detail.cgi?type=apt&id=290&city=Tuscaloosa&state=AL)
UTILITIES

Utility services such as electricity and water service require that you make a deposit when setting up an account. Deposits usually equal the cost of 1 month to 2 months of service. Some apartments provide utilities included with the cost of rent. Check with your apartment complex or landlord’s office to see what utilities are necessary and which utility providers you must use.

Electricity - Alabama Power
To have electric service turned on, call 1-800-245-2244 or visit http://www.alabamapower.com/.

Natural Gas Service - Alagasco
For gas service, call 1-800-292-4008 or visit http://www.alagasco.com/Home-705.html.

Water Service - Tuscaloosa or Northport
For Northport Residents, contact http://www.cityofnorthport.org/contact.php or 205-339-7000.

Telephone & Internet Services (and limited TV services)
To order telephone service, call 1-888-757-6500 or visit http://www.att.com/shop/home-phone/.

Cable Television & Internet Services (also offer digital phone services)
To obtain service, contact Comcast at 205-345-0424 or http://www.comcast.com/.

CITY TRANSPORTATION AND TRAVEL

TUSCALOOSA BUS AND TROLLEY SYSTEM – http://tuscaloosatransit.com/
Tuscaloosa has an affordable public bus system which serves the UA campus and the city, but bus routes are limited to the most popular destinations. For bus schedules, routes, maps, and rates, please visit the Tuscaloosa Transit Authority website: http://tuscaloosatransit.com/

CRIMSONRIDE – UA’S CAMPUS BUS SYSTEM – http://www.crimsonride.ua.edu/
CrimsonRide provides free, quick and easy access to all areas of campus, whether you live on- or off-campus. To find route maps, visit: http://www.crimsonride.ua.edu/pages/maps.htm.

BICYCLE: Bike resources can be found on the local pro bike shop website: http://velocityprocycle.com/ and also on Craigslist: http://tuscaloosa.craigslist.org/bik/

TUSCALOOSA TAXIS: There are several taxi services in the Tuscaloosa area. Rates for transportation are generally much more expensive than public transportation.

Druid Cab Company
205-345-5688

Deluxe Taxi
205-750-9025

On Time Transportation
205-752-6603

Radio Cab Service
205-758-2831

Bianey Nuevo Consepto
205-333-8404

Dixie Cab Service
205-310-2819

Alpha/Omega Taxi Service
205-242-8936

Everett’s Cab Co.
205-233-1777

Yellow Cab of Tuscaloosa
205-331-5016

UBER
https://get.uber.com/
OUT-OF-TOWN TRAVEL

FLIGHT – BIRMINGHAM INTERNATIONAL AIRPORT
Many online companies offer booking services for flights and hotel. Some of the best prices can be found on www.expedia.com and www.travelocity.com.

The closest major airport to the University of Alabama, Tuscaloosa is Birmingham-Shuttlesworth Airport (Airport code BHM): http://flybirmingham.com/.


Tuscaloosa is served by the Greyhound bus line. Fares vary depending on the date and time that you travel. Schedule and fares are subject to change without notice. For more information, call Greyhound at (205) 758-6651 or 1-800-231-2222 ext. 9 (www.greyhound.com). Please note that you will need to make arrangements to get from the Birmingham Airport to the bus station as well as from the Tuscaloosa bus station to campus.

**TUSCALOOSA GREYHOUND STATION**
7022 HWY 82 EAST
Tuscaloosa, AL 35401
Telephone: (205) 758-6651
(inside BP Country Mart)

**BIRMINGHAM GREYHOUND STATION**
618 N 19TH ST
Birmingham, AL 35203
Telephone: (205) 252-7190

Information/Reservations (800-872-7245)
Please note that you will need to make arrangements to get from the Birmingham Airport to the train station as well as from the Tuscaloosa train station to campus.

**TUSCALOOSA AMTRAK STATION**
Passenger Station (205) 758-3578
2105 Greensboro Avenue
Tuscaloosa, AL 35401

**BIRMINGHAM AMTRAK STATION**
Station Building (with waiting room)
1819 Morris Avenue
Birmingham, AL 35203

PERSONAL AUTOMOBILE
Parking on campus is restricted and requires that you register your vehicle with the UA Parking Services for a parking hangtag and lot assignment: [http://bmaparking.ua.edu/](http://bmaparking.ua.edu/)

**Purchasing a Car**: When purchasing a car, it is usually best to first consult Consumer Reports, a non-profit consumer’s journal available in the library and online. You will be able to review the frequency of repair and suitable prices for specific used and new automobiles. The next step is to check the classified ads in local newspapers or shop at various used and new car dealerships. Also, many vehicles are posted for sale on Craigslist [http://tuscaloosa.craigslist.org/cta/](http://tuscaloosa.craigslist.org/cta/) and AutoTrader [www.autotrader.com](http://www.autotrader.com).

It is always best to have any car that you are considering purchasing inspected by a reputable mechanic. Most used cars carry no warranty; so, you want to make sure that the vehicle is working properly. Also, when purchasing a new or used car, the sticker price is usually not the price paid. The price is decided by negotiating with the seller. To compare prices of new and used vehicles, check Kelley Blue Book – [http://www.kbb.com/](http://www.kbb.com/).
DRIVER’S LICENSE

DRIVING IN ALABAMA
Drivers must carry with them at all times a valid Driver’s License from their home country with a valid International Driver’s License/Permit, a valid Driver’s License from another US state, or a valid Alabama Driver’s License. Driver’s Licenses from other states, other country driver’s licenses, and International Driver’s Licenses are valid for use within the State of Alabama for up to one year (see point 6 on the list of “An Alabama License is not required for these people” found here: http://dps.alabama.gov/Home/wfContent.aspx?ID=30&PLH1=phDriverLicense-FAQ#anchor1302632).

While it is possible to drive on a valid foreign or out-of-state license, ISSS advises that if possible, you should obtain an Alabama State license. This will help to avoid problems if you are stopped for a traffic violation or at some other time when you need to present a driver’s license. In addition, if you do not have a US driver’s license, many car insurance companies will not insure your vehicle, or will insure you through a “high risk” pool at much higher rates.


Steps to Obtain a License: Information on how to obtain an AL Driver’s License can be found on our website: http://international.ua.edu/iss/life-in-tuscaloosa/transportation-driving/

NOTE: YOU MUST HAVE 160 DAYS REMAINING ON YOUR IMMIGRATION STATUS (E.G. I-20, DS-2019, H-1B, etc.) TO APPLY FOR A DRIVER’S LICENSE, ID OR DRIVER PERMIT.

If you are on a Tourist Visa (B-1/B-2 or WB/WT), you are not eligible for an Alabama Driver’s License.

AL DMV CENTER IN TUSCALOOSA
TUSCALOOSA TROOPER OFFICE
2645 Skyland Blvd E.
Tuscaloosa, AL 35405

Open Monday – Friday; 8 am – 5 pm
Phone: 205-553-0729

Other locations in Alabama:
http://dps.alabama.gov/Home/wfContentTableDB.aspx?ID=30&PLH1=DLOFFICES

CAR INSURANCE REQUIREMENTS
PLEASE NOTE: IT IS ILLEGAL TO DRIVE IN ALABAMA WITHOUT AUTO INSURANCE.
If you choose to purchase traditional liability coverage from an insurance carrier rather than obtain a Motor Vehicle Liability Bond or Certificate of Cash Bond, your policy must include:

- $25,000 injury liability for one person
- $50,000 for all injuries in one accident
- $25,000 property damage in one accident

Purchasing basic liability coverage ensures you’re meeting the state’s minimum financial responsibility requirements, but you should consider insurance coverage that includes more protection for yourself, your passengers, and your car, including uninsured/underinsured motorist coverage (which protects you in case someone hits you and does not have auto insurance). For more information, contact the MVD at (334) 242-3000 or http://www.ador.state.al.us/motorvehicle/index.html
SETTING UP A BANK ACCOUNT

In general, to set up a checking or savings account with a bank in the United States, you must have a Social Security Number (SSN) or Individual Tax Identification Number (ITIN). It is possible to establish a non-interest-bearing checking account while waiting for the approval of a Social Security Number or ITIN application, and for faculty and staff at UA the school issued CWID number and your Action Card is sufficient to set up a bank account.

When you first set up a bank account, you will have to sign a statement called a W-8. The W-8 certifies that you are a non-citizen and are not subject to the withholding of taxes on interest on your deposit.

Banks located close to University:

- Alabama Credit Union – http://alabamacu.com/
  220 Paul W Bryant Drive E, Tuscaloosa, AL; 205-348-5944
- Alabama Central Credit Union – http://alabamacentral.org/
  423 15th St., Tuscaloosa, AL; 205-342-0551
- BBVA Compass – http://www.bbvacompass.com/
  630 University Blvd. E, Tuscaloosa, AL; 205-391-2582
  2301 University Blvd., Tuscaloosa, AL; 205-469-2300
- DCH Credit Union – http://www.dchcu.com/
  809 University Blvd. E., Tuscaloosa, AL; 205-349-1896
- First Federal Bank – http://1stfed.com/
  1300 McFarland Blvd NE, Suite 100, Tuscaloosa, AL; 205-391-6700
- PNC Bank – http://www.pnc.com/
  331 University Blvd., Tuscaloosa, AL; 205-391-5770
- PNC Bank – http://www.pnc.com/
  2330 University Blvd., Tuscaloosa, AL; 205-391-5500
- REGIONS – http://www.regions.com/
  504 Paul W Bryant Dr., Tuscaloosa, AL; 205-247-9969
- Wells Fargo Bank – https://www.wellsfargo.com/

Documentation required to set-up a checking account:

- Passport
- USCIS document (DS-2019)
- Proof of Physical Address (e.g. Copy of lease or utility bill).
- Some banks, like Alabama Credit Union require a letter from ISSS confirming a scholar’s status and whether or not he/she is eligible for SSN
- Mailing Address (P.O. Box or street address where you can receive mail)
- UA Action Card
- Local Phone Number
- Email Address
If you are working for UA and do not have a Social Security Number (SSN), you will have to apply for one since U.S. federal law requires all individuals employed in the U.S. to have a SSN. SSN’s are used to identify employees and tax salaries, and are only issued for the purpose of employment. A SSN is not required to begin employment, but must be obtained immediately after being hired. Additional information about SSN’s for internationals is available at: [http://www.ssa.gov/pubs/10096.html](http://www.ssa.gov/pubs/10096.html).

**Step 1:** Complete I-9 Employment Verification with your employing department – BY FEDERAL LAW, THE I-9 MUST BE COMPLETED WITHIN FIRST 3 DAYS OF EMPLOYMENT.

**Step 2:** Complete the Non-Resident Alien Information Form and set up a Tax Analysis appointment with Casey Jones, Tax Analyst, by email at cvjones@fa.ua.edu. For more information about tax analysis at UA, please visit: [http://taxoffice.ua.edu/international-tax/](http://taxoffice.ua.edu/international-tax/)

**Step 3:** Employment Letter (Necessary only for J-1 Student Interns – not Research Scholars/Professors/Short-term Scholars/Specialists)

The Social Security Administration requires F-1 and J-1 Visa Holders to submit proof of your employment. To be eligible to apply for a Social Security Number, you must be employed or have a promise of employment from a department on-campus, which is shown by an employment offer letter.

**Step 4:** Complete Social Security waiting period. Before you can submit an application to the Social Security Administration for a SSN, you must have entered the U.S. on your current visa at least 10 days prior to your SSN application date.

**Step 5:** Apply for a SSN at the Social Security Administration office.

- **Location:** 2005 University Blvd., Suite 1200, Tuscaloosa, AL 35401
- **General Directions:** Located in the Federal Courthouse at the intersection of 20th and 21st Avenue and University Boulevard.
- **Hours:** Monday – Friday, 08:30 am – 3:00 pm (except for Federal Holidays).
- **Phone Numbers:** Local: 1-877-480-4988; National: 1-800-772-1213

Take the following documents with you:
- Your original, valid passport
- Your most recent Form DS-2019
- I-94 Record (available at [www.cbp.gov/i-94](http://www.cbp.gov/i-94))
- J-1 Interns also need Employment Letter which has been verified by ISSS (only needed for J-1 Student Interns)

**Step 6:** In approximately two weeks, you will receive your Social Security Card in the mail.
The Individual Taxpayer Identification Number (ITIN) is an alternative tax number offered by the Internal Revenue Service (IRS) to those individuals who receive income through grants and scholarships from US sources but who are not employed and thus not eligible for a Social Security Number.

All students/scholars who have received income from US sources must file income tax returns. If you are not employed in the US, the Social Security Office in Tuscaloosa and in other cities in the US will deny your application for a Social Security Number. Issuance of a SSN requires that you be employed in the US.

If you are a student athlete or student who receives a grant or scholarship in the US or if you are a J-1 scholar who receives US funding, and you do not have on-campus employment that would make you eligible for a Social Security Number, you may be eligible to apply for an Individual Tax Identification Number or ITIN.

**ITIN Application Instructions**

**Step 1:** If you are on an University of Alabama Scholarship or Award – please complete the Non-Resident Alien Information Form and set up a Tax Analysis appointment with Casey Jones, Tax Analyst, by email at cvjones@fa.ua.edu. For more information about tax analysis at UA, please visit: [http://taxoffice.ua.edu/international-tax/](http://taxoffice.ua.edu/international-tax/)

**Step 2:** Complete ITIN waiting period – Before you can apply for an ITIN, you must have entered the U.S. not less than 10 days ago.

**Step 3:** Gather the required application materials.

- Current F-1 I-20 or J-1 DS-2019 (If your current I-20/DS-2019 does not have an immigration stamp on it, you must also bring a previous I-20/DS-2019 that you entered the U.S. with that is stamped)
- Passport
- Visa
- I-94 card
- Letter from an International Student & Scholar Services Advisor which verifies that you will not be securing employment in the United States or receiving any type of income from personal services.

**Step 4:** Apply for the ITIN.

- You will need to fill out a W-7 Application for an ITIN and submit it to the IRS
- Under the Eligibility Section of the W-7 Form, select both boxes “F” and “H. Other” and enter one of the valid exceptions listed on pages 6-8 of the W-7 Instructions. In some instances, a F-1 or J-1 student or J-1 scholar who receives funds from a US source in the form of a grant or stipend will be eligible under Exceptions 2(b) or 2(c) on page 7 of the W-7 Instructions.
- Normally, ITIN processing is done when filing annual tax returns; however, it is possible to file early if you fall under one of the exemptions that would allow you to file early.
- Casey Jones, Tax Analyst, will assist you with submission of the W-7 application for ITIN.

**Step 5:** After receiving your ITIN approval letter, please make 1 copy with your CWID and submit to International Student & Scholar Services, 105 B.B. Comer Hall. Also submit a copy to Casey Jones at 365-A Rose Administration Building.